**Brief Idea**

It will be an app for residents and staff of housing societies to manage the delivery of everyday services.

**Services inside the application**

1. Registering of complaints by residents(e.g. Lobby not cleaned, lift not working)
2. Looking up information of fellow residents
3. Looking up the owner of a particular car if they have parked the car in the wrong place.
4. Booking the community centre for events
5. Approving the entry of people providing one time services like uber/ola cabs, delivery of food, delivery of products from e-commerce site etc
6. Checking the attendance and in and out times of people providing everyday services like domestic maids, yoga instructor, basketball coach, newspaper person etc
7. Looking for any future events coming up in the housing society

**Problem Statement:**

**Large housing societies have a lot of services that they provide their**

**Stakeholders:**

1. **Residents**

**Queries/Functions :**

Lookup info of other residents’ household

Book event in the community centre

Register a complaint to be resolved by the maintenance staff

Approve the entry of delivery executives/ visitors

Lookup the attendance and details of the service provider/ visitor associated with the resident

1. **Maintenance staff(everyday cleaners, fire safety, nurses/doctors, administrative staff)**

**Queries/Functions :**

Look for pending complaints

Looking up maintenance staff details

Make announcements

Sign up new users/ Delete users(temporarily or permanently)

Lookup information of fines/ penalties of residents

//treasurer committee

1. **Security Department**

**Queries/Functions :**

Allow entry/ exit of visitors and service providers

Ask residents for entry approval // relational function with maintenance staff for residents’ info

Attendance and leave information

Check for announcements

1. **Visitor**

**Queries/Functions :**

Parking slot booking

Lookup the resident(s) associated with this account

Check for announcements/ rules

Apply for access to services(e.g. Gym, library, swimming pool etc)

Register complaints

1. **Service provider(e.g. Yoga teacher, car cleaner, dog trainer, football coach)**

Check his/ her own attendance

Check residents associated with his/her account

Check for announcements

Parking slot booking